

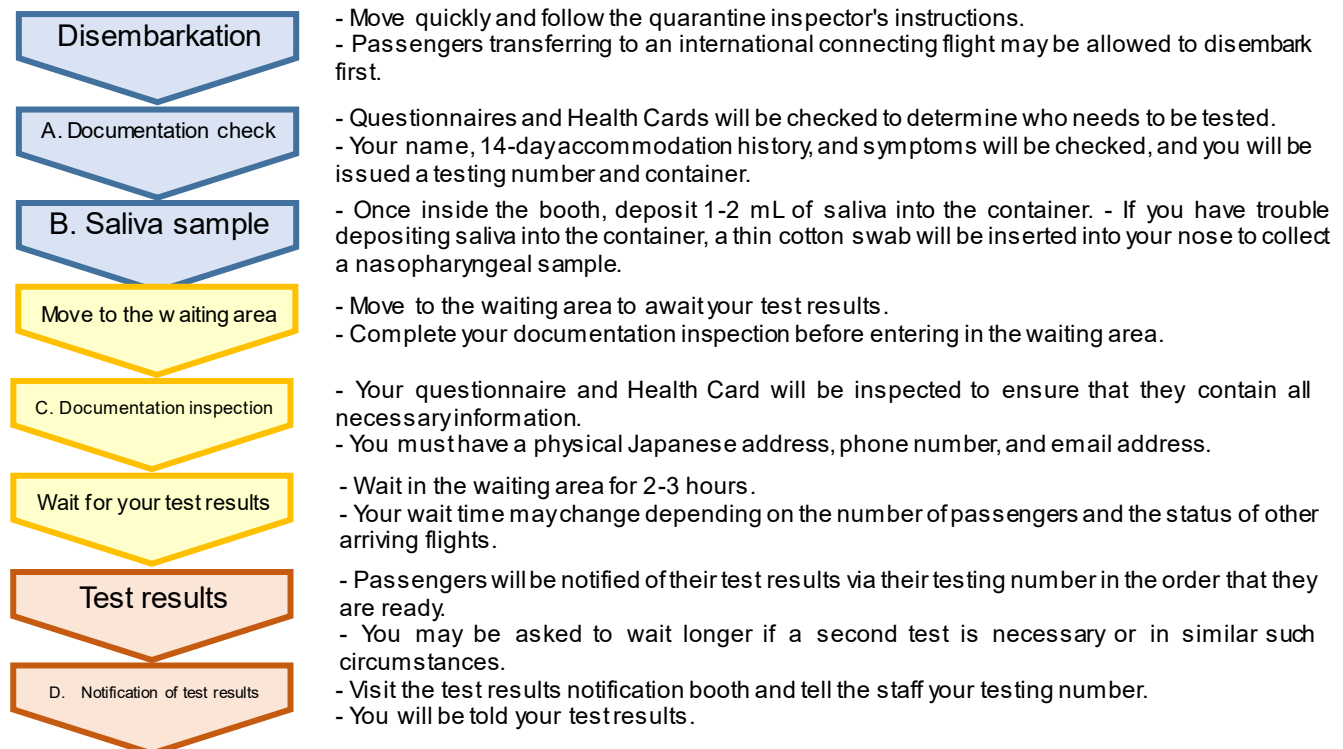
For the attention of all arrivals to Kansai International Airport - Notification and requests -

On August 1, 2020, the Kansai Airport Quarantine Station introduced new COVID-19 testing equipment that has drastically reduced the lag between testing and test results.

Therefore, in line with new Japanese government policy aimed at minimizing the risk of spreading COVID-19 in Japan, all passengers arriving from countries or regions in which COVID-19 is prevalent will be asked to wait inside the airport until their test results are ready.

The quarantine process for all of today's arrivals to Kansai International Airport is as follows.

Post-arrival quarantine process



If your test result is negative (no abnormalities), proceed to Immigration.

Notes

Please follow the instructions below in order to reduce your test result waiting time as much as possible. Thank you for your cooperation.

* Fill out all documentation received at your departure airport or on board the airplane before you arrive at Kansai International Airport.

The confirmation and examination processes will require more time if you do not fill out all of your documentation. This may affect your order in line for testing and notification.

* After arriving at Kansai International Airport, follow the instructions of the quarantine inspector regarding disembarkation timing (i.e. when to leave the airplane). Passengers transferring to an international connecting flight may be allowed to disembark first.

* **Do not eat or drink anything until your saliva sample has been collected.** Eating or drinking may render your saliva unusable for testing purposes.

* There is a restroom located in the waiting area.

(Reference) Frequently asked questions

Q. What type of test will be performed?

A. You will provide a 1-1.5 mL sample of your saliva for an antigen test. Unlike a PCR test, this saliva test will yield results quickly. Infants, young children, those who have low saliva production, and others who have trouble depositing saliva into the container will be tested by inserting a thin cotton swab into their nose to collect a nasopharyngeal sample.

Q. How long will I have to wait for my test results?

A. If everything goes according to plan, your test results should be available after around two hours. In rare cases, a second test will be necessary (but a saliva sample will not be collected a second time). In such cases, your waiting time may be as long as around three hours. You will be informed by a quarantine inspector if a second test is needed.

If your results are still unclear after the second test, a PCR test will be conducted (but a saliva sample will not be collected a second time). If a PCR test is needed, you may have to wait an additional three hours.

Q. What happens if I test positive?

A. As per the Quarantine Act, you will be quarantined at a hospital or care facility specified by the Quarantine Station. You will be asked to wait at a specified location. Please follow the quarantine inspector's instructions.

Q. Is it possible to stay at a hotel for fourteen days after entering Japan to avoid infecting my family?

A. You may stay at a hotel, private residence, or other lodging facility that you have arranged on your own terms. In that case, please pay your own accommodation fees. Do not use a train, bus, taxi, airplane (domestic flight), passenger ship, or other public transportation facilities to travel to your lodging facility.

Q. Where should I wait if it will be some time before someone is able to pick me up (in their car or a hired car)?

A. Wait in the airport lobby or elsewhere, but ensure that you wear a mask, avoid contact with people wherever possible, and wait at a location that is relatively separated from others.

Q. How will my health status be checked on by a public health center or similar facility?

A. Using the information written on your questionnaire, the public health center with jurisdiction over the area of your Japanese address will contact you at your provided phone number or email address to check on the status of your health.

Additionally, if you have a Japanese phone number, you can use the LINE app or an automated voice phone call to check on your health status instead of being contacted by a public health center, if you give your permission by signing the Letter of Consent you were sent or given.

Q. What should I do if I do not have an address in Japan and have little cash at my disposal?

A. Under the Japanese government's current border control policies, travelers are required to have their accommodations or residence organized before coming or returning to Japan. If you do not have an accommodation or residence already organized, or if you are concerned about being able to afford your accommodation fees, contact a family member, relative, friend, or other person who can make arrangements on your behalf.

No personal inquiries, consultations, or requests can be handled at the Quarantine Station.