

How to make a reservation

Vaccination of yellow fever is provided by **advance reservation only**.

Reservation is available **only over the phone**.

Unfortunately, English is seldom available over our phone and you are strongly recommended to get the help of an oral translator for Japanese when you call us.

1 Date and hour

♥ **Chubu Airport Quarantine Office** (As of September 2023)

- ☛ See above PDF “Yellow fever vaccination schedule.”
- ☛ Details will be given on phone.
- ※ Except for Japanese national holidays and around New Year’s Day (29th Dec. through 3rd Jan).

2 Person who makes reservation

- ☛ For aged of 16 or older, we accept reservation call exclusively from vaccinees themselves.
- ☛ Reservation call by surrogate is acceptable only for foreign language translator, and the vaccinee is required to be beside the translator during the call.
- ☛ For aged younger than 16, we accept reservation call exclusively from their guardians.

3 Reservation call number

- ☛ 0569-38-8205 (Chubu Airport Quarantine Office)
- ※ We have multiple lines but may not get through in case of being busy.

4 Application hours

- ☛ On weekdays, from 15:00 (3PM) to 17:00 (5PM)
- ※ Except for Japanese national holidays and around New Year's Day (29th Dec. through 3rd Jan).

5 Time needed for reservation call

- ☛ It takes about 10 to 15 minutes per person in order to interview vaccinee's detailed health conditions. We appreciate your cooperation.

6 What to prepare on reservation

- ☛ Passport
- ☛ Medication notebook ("Okusuri techo"), or other personal health records.
- ☛ Other vaccination history or plan 1 month before and after the date of yellow fever vaccination.

7 Send a photocopy of your passport afterward

- ☛ Please send a photocopy (or photo taken by smartphone) of the page of your name on your passport after reservation by e-mail or FAX.

E-mail: nagoyakenekisho-chuubukeneki@mhlw.go.jp

F A X : 0569-38-8194

8 Reservation for deaf, hearing-impaired or speech-impaired person

- ☛ For deaf, hearing-impaired or speech-impaired person, reservation by e-mail or FAX is acceptable. Send us a message and we will respond to you.

※ Reservation by e-mail or FAX is acceptable exclusively for deaf, hearing-impairment or speech-impaired person.

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